



**MATERIAL WARRANTY**

Corrugated sheeting or tile sold under the product name "Ondura" or "Duracor" ("the sheeting or tile") is warranted by Ondura to the person or entity owning a building or substructure when the sheeting or tile is installed on it or to the next subsequent purchaser if such owner merely holds the property for sale ("the Owner") to be free from manufacturing defects in workmanship or material for the lifetime of the building or substructure to which the tile or sheeting is attached, or so long as the Owner should own the building or substructure to which the sheeting or tile is attached, whichever is less. If the Owner shall be other than an individual or sole proprietor, the maximum term of the warranty shall be 25 years from the date of installation. This warranty extends only to the owner and is not assignable or transferable under any circumstances.

Subject to the conditions set forth below, in the event that the sheeting or tile or any portion thereof is found to be defective in workmanship or materials, upon presentation of the Warranty Certificate and proof of purchase, or prior filing of the Registration Card, Ondura will exchange new sheeting or tile for defective sheeting or tile under the terms of this warranty. Any such replacement sheeting or tile shall be warranted only for the period applicable to the sheeting or tile originally purchased. For the first five years from the date of installation, Ondura will furnish replacement material for 100% of the defective material or material which has failed for reasons other than those circumstances listed below. After this five year period, Ondura will then replace defective material and prorate over the commercially reasonable life expectancy of the building or substructure the amount which the Owner must contribute to replacement. For the first three years of this warranty period, upon completion of replacement, Ondura will grant a reasonable labor allowance per manufacturer's then current schedule ("the labor allowance") to the Owner for the replacement of the defective material. For the fourth year of the warranty period, Ondura will contribute 50 percent of the labor allowance, and for the fifth year of the warranty period will contribute 25 percent of the labor allowance for replacement of the defective material. Ondura's obligation to contribute any amount to labor costs shall cease after the fifth year of the warranty period. Costs for removal of existing roofing are not included in the labor allowance.

**EXCLUSIONS**

This warranty does not extend to the colored coating applied to the sheeting or tile which is separately warranted below. This warranty covers only the 12-corrugation style material. This warranty applies only to the original installation of the sheeting or tile and not to any subsequent installation or to sheeting or tile that has been altered without the expressed written consent of Ondura.

**COATING WARRANTY**

Subject to the conditions set forth below, Ondura also warrants that the colored coating applied to the sheeting or tile during manufacture will not lose adhesion or wash off. This warranty on the colored coating extends for a period of 10 years from the date of installation of the sheeting or tile. For the first three years of this warranty period, Ondura shall supply free paint and labor allowance to apply the same to replace the colored coating which has not adhered to the sheeting or tile. After that three year period and during the first month there following, Ondura will credit 70 percent of the cost of paint at its suggested list price against the purchase thereof by Owner and provide 70 percent of the labor allowance to apply the paint upon completion of recoating with paint purchased from Ondura. For each month thereafter, and over the ten year period, Ondura's liability will be limited to a prorated amount of the cost of Ondura paint and the labor allowance, prorated from its 70 percent obligation downward on a monthly basis. This coating warranty does not apply to normal fading of color change, or an occasional or random crack, chip, blister, or peel of the coating, and applies only to conditions of substantial and material loss of adhesion between the coating and the sheeting or tile. The finish of such recoated material shall be warranted only for the period applicable to the original finish on the sheeting or tile and only if properly applied following good application practices such as those in the Ondura Paint Application & Storage instructions.

**VOIDING OF WARRANTY**

ALL WARRANTIES ARE VOID UNLESS THE FOLLOWING CONDITIONS ARE MET:

1. The sheeting or tile is installed in accordance with Ondura's then most current Installation Guidelines, unless Ondura approves any deviation in writing. The sheeting or tile must be installed using fasteners manufactured or specifically approved by Ondura.
2. Any defect in the sheeting or tile must NOT have resulted from:
  - (a) any failure or defect in the building or substructure to which the sheeting or tile is attached including, but not limited to, improper design of the structure, actual installation error, settling, shifting, distorting, or movement of the walls or foundation of the structure;

- (b) extraordinary wear and tear (including, but not limited to, traffic on the roof or impact of falling objects), acts of God (such as lightning, hurricane, tornado, or hail), mold, moss, algae, fungus, misuse, neglect or improper storage or handling of the sheeting or tile before, during, or after installation.
- (c) moisture accumulation caused by contact with damp or wet insulation or other absorbent materials.
- (d) improper or insufficient ventilation.

3. The surface coating is maintained so as to completely cover the sheeting or tile throughout the life of the warranty.

4. The Owner must supply Ondura with samples and photographs of the allegedly defective sheeting or tile which Ondura deems sufficient to illustrate the damage and the Owner must not remove the sheeting or tile until it has given Ondura a reasonable opportunity to examine it.

5. The sheeting or tile must be installed in North America.

**HOW TO MAKE A WARRANTY CLAIM**

You must submit any claims under this warranty in writing together with proof of purchase of the sheeting or tile to Ondura Customer Services, 4900 Ondura Drive, Fredericksburg, VA 22407. 800-777-7663.

The most convenient way of establishing a date of purchase and application is to complete, sign and mail attached Registration Certificate to Ondura at the above address promptly following completion of the application of the sheeting or tile.

**DISCLAIMER**

The sheeting and tile is only warranted to be free from defects in workmanship and material. The coating applied to the sheeting or tile is only warranted against substantial and material loss of adhesion. ONDURA MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS SET FORTH IN THIS WARRANTY ARE HEREBY DISCLAIMED BY ONDURA. Ondura makes no other representation or warranty of any kind, and no representative, employee, distributor or dealer of Ondura has the authority to make or imply any representation, promise or agreement which in any way varies the terms of this agreement. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Ondura reserves the right to discontinue or modify any of its products, including color, shape, and size, without notice to the original homeowner, and shall not be liable as a result of such discontinuation or modification. Nor shall Ondura be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering. If Ondura replaces any material under this warranty, it may substitute products designated by Ondura to be of comparable quality or price in the event the product initially installed has been discontinued or modified. Ondura shall not be obligated to pay freight charges for delivery of replacement material or paint.

**SOLE REMEDY**

The manufacturer's only liability under this limited warranty, or in any action based upon warranty, contract, negligence (of Ondura, its agents or employees), strict product liability or otherwise, is limited to the repair or replacement, at Ondura's option, of sheeting or tile that Ondura deems defective. The purchaser or Owner and Ondura expressly agree that the remedy of repair or replacement of the defective sheeting or tile is the exclusive and sole remedy available from Ondura.

**NO CONSEQUENTIAL DAMAGES**

ONDURA'S LIABILITY TO AN OWNER TO WHOM THIS WARRANTY EXTENDS SHALL NOT EXCEED ONDURA'S SALE PRICE FOR THE SHEETING OR TILE AND ALLOWANCES AS SET OUT ABOVE. ONDURA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY FAILURE OR DEFECT IN THE SHEETING OR TILE OR THE COATING, INCLUDING BUT NOT LIMITED TO LOSS OF ANY REVENUE, LOSS RELATED TO BUSINESS INTERRUPTION OR OTHER ECONOMIC LOSS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If any portion of this document shall be held ineffective or void, for any reason, the remainder shall remain in effect. This warranty shall be interpreted under Virginia law and any legal action relating to the warranty shall be brought only in Virginia courts. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

FOR WARRANTY INFORMATION -- SEE OTHER SIDE

## NOTE

SOMETIMES ASPHALT FROM THE BOTTOM OF THE SHEET ABOVE MAY RUB OFF AND LEAVE TEMPORARY MARKS ON THE PAINTED SURFACE OF THE SHEET BELOW. THIS IS NORMAL. THESE MARKS WILL WEATHER OFF AFTER A SHORT PERIOD OF TIME WITH NORMAL EXPOSURE TO SUN AND RAIN. THEY ALSO MAY BE REMOVED WITH A LIGHT CLEANER SUCH AS LESTOIL®\*

---

### REGISTRATION CERTIFICATE

Owner \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone ( ) \_\_\_\_\_  
Type of Building (circle one): Farm - Commercial - Residential  
Other (explain): \_\_\_\_\_  
New or Re-Roof (circle one)  
Building Use \_\_\_\_\_  
Building Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date Roofing Purchased \_\_\_\_\_  
Date Roofing Installed \_\_\_\_\_  
Sheets or Tile (circle one) \_\_\_\_\_  
Number Sheets/Tile Installed \_\_\_\_\_  
Color \_\_\_\_\_  
How did you become aware of ONDURA (circle one):  
Newspaper - TV - Radio - Magazine - Friend - Other (explain)  
\_\_\_\_\_  
\_\_\_\_\_

MAIL TO: 4900 Ondura Drive, Fredericksburg, VA 22407, 800-777-7663

H-JD